

Brighton & Hove City Council

Housing Committee

Agenda Item 8 (d)

Subject: Performance of Housing services

Date of meeting: 22 June 2022

Proposer: Councillor Anne Meadows

Seconder: Councillor Dawn Barnett

Ward(s) affected: All

Notice of Motion

Conservative Group

This committee:

- 1) Notes with concern the declining performance of the council's landlord services across a range of indicators, as measured in the latest STAR survey of council tenants and residents.
- 2) Notes with particular concern the failure to meet the benchmark for housing repairs.
- 3) Calls for a report outlining how council landlord services can be restored to pre-pandemic levels as soon as possible, including the opening of offices and a return of face-to-face services.

Supporting Information:

<https://www.theargus.co.uk/news/20164576.satisfaction-among-tenants-fallen-brighton-hove/>

<https://www.theargus.co.uk/news/20165779.council-brighton-fully-re-opening-phone-lines-housing-services/>

